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| **OBSERVATIONS POINTS** | **TIMELINE** | **RESPONSIBILITY/ OWNER** | **Status** |
| **OMS ORDER GENERATION related points – AGREED & TO BE FIXED** |  |  |  |
| 1. National provision on uplift with the check box availability OR SELECT ALL option in **UPLIFT window.**   Default option need to be fixed for selection of region | 1 day | Agreed to be incorporated | Fixed |
| 1. Next Page in **Order Generation** window is missing for 1000 entries, can’t see the next batch of orders in generation window | 1 day | Cannot Manage state of more than 40k order in single screen. |
| 1. Batch wise **Order Confirmation** in the QTY of 1000 records is cumbersome need 14 times confirmation exercise for national orders confirmation | 1 day | Use Confirm All Order Button |
| 1. In Distributor’s view or Accepted Order screen, review weekly order has **WRONG** week number | 1 day | Fixed |
| 1. Accepted Order Screen for Distributor has an **error of Summation** in suggested, Firm and Special | 1 day | Can be fix |
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| **POINTS for SPECIAL ORDER – AGREED & TO BE FIXED** |  |  |  |
| 1. Special order is not generated in BAPI for further process | 1 day | Agreed to be incorporated | Need to check |
| 1. If Special order is in-process of acceptance or rejection, then it should **NOT BE SHOWN** in the ACCEPTANCE view of the distributor till the decision is taken |  | Need to check |
| 1. Order + Special Order needs to be checked once again as the complete process disturbs when special order is raised |  | Can be fix |
| 1. **Sales Order LOG** is not showing any error while testing credit limit scenario.   Hence Special-Order error also needs to be shown  In Sales Order LOG |  | Need to check |
| 1. Workflow in case of rejection of special order is NOT generated hence | 1 day | Need to check |
| 1. No email on Special Order Rejection by any stakeholder is received |  | Need to check |
| 1. No email on Acceptance or Rejection by CSO is received by any stakeholder |  | Need to check |
| 1. OMS **Order Reference NO. is missing in the audit Log** that is critically required to track any particular order no. for its errors | 1 day | Can be fix |
| 1. Final special-order email not received need to be fixed. |  | Fixed |
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| **ERRORS related POINTS – AGREED & TO BE FIXED** |  |  |  |
| 1. Order Uploading in ECC should be on **DAY wise uploader plan** to check daily accuracy in dispatch plan following the Sequencing |  | Agreed to be incorporated |  |
| 1. Error in 1 day of the ordering (e.g., credit limit) should be stopped on the same day instead of going to the next days of the week Once the credit limit is enhanced, the orders should be proceeded for further process but it was not working as per the flow |  | **Can be fix** |
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| **REPORTS related POINTS – AGREED & TO BE FIXED** |  |  |  |
| 1. Reports understanding on In-Transit is that all orders that are billed but not received by customer are parked in in-transit report |  | Agreed to be incorporated |  |
| 1. For all those orders that are in ECC but not yet billed is known as PENDING ORDER. |  | Can be fix |
| 1. Customized report showing wrong data points and calculations specifically a special order that has been rejected is being shown in this report | 1.5 days | Can be fix |
| 1. Export File option is not given in REPORTs to do further analysis. Hence Export Report should be given | 2 days | Can be fix |
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| **REPORTS related POINTS – STILL OPEN** |  |  |  |
| 1. PENDING ORDER details is NOT found in any of the report format |  |  |  |
| 1. Report Format does not have any FIRM ORDER field in it after suggested or uplifted and before customer Accepted Order |  |  |  |
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| **CUSTOMER RECEIVING related POINTS – AGREED TO BE FIXED** |  |  |  |
| 1. Zipped file is not attached, Multiple file attachment option is missing | 1 day | Agreed to be incorporated | Fixed |
| 1. Substitution functionality need to check - Effective Date issue needs to be resolved | 1 day | Agreed to be incorporated | Fixed |
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| **CLAIMS related POINTS – AGREED TO BE FIXED** |  |  |  |
| 1. Claim approval option is not working properly in the approval change as TM |  | Agreed to be incorporated by Interface | Can be fix |
| 1. Repetition of Billing Doc number in claim creation |  | Fixed |
| 1. Wrong attachment is shown in different claims |  | Fixed |
| 1. File attachment while claim creation should automatically be uploaded |  |  |
| 1. Claim Value is missing in claim creation | 2 days | Need To Discuss |
| 1. Claim of the previous month should have a same time period pricing data instead of taking latest pricing of the system in Display Claim details option especially in the case of manual claim |  | Refused |
| 1. Audit history is not maintained for claim as well like special order | 1 day | Fixed (5-3-21) |
| 1. Zipped file is not attached, JPEG and PDF is being attached. Multiple file attachment option is missing | 1 day | Fixed for chrome have to fixed for all browsers |
| 1. Date should be in right format as dd/mm/yyyy in create special order. |  |  | Fixed |
| 1. Substitute details getting date one minus for start and end date. |  |  | Fixed |

Time may vary if some rear problems exists .